


HOTEL CHALET DEL BRENTA

MADONNA DI CAMPIGLIO

Madonna di Campiglio, 05/01/2010

Dear Guests,

In thanking you for having chosen Hotel Chalet del Brenta and in hoping to improve our services and make your stay in our new hotel a pleasant one, we hereby provide some information regarding our amenities and services so that you and your family can organize your day and plan your activities in the best manner possible.

Attached you will find the Rules and Regulations of Allsenses Spa and information regarding our Kinder Club.

Thank you very much for your attention and cooperation.

Hotel Chalet del Brenta
The Manager

HCB Srl Madonna di Campiglio

via Castelletto Inferiore 4-4bis, Località Madonna di Campiglio 38086 Pinzolo (TN) Trentino, Italia
T. +39 0465 443159 +39 0465 440762 - info@hotelchaletdelbrenta.com - www.hotelchaletdelbrenta.com
Capitale Sociale Euro 10.200,00 i.v. - P.I. C.F. 02134650221 - N. REA TN-202590



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MADONNA DI CAMPIGLIO

ALLSENSES SPA

ALLSENSES SPA RULES AND REGULATIONS

For the correct use of our wellness center we ask our guests to kindly observe a few simple rules that discipline our spa for the benefit of everyone's health and wellbeing.

1. Opening hours

- The spa is open from 10:00 to 21:00.
- Children under the age of 14 are allowed access to the pool from 10:00 to 14:00 and **only if accompanied by their parents**, with the exception of Tuesday when children are not allowed in the pool at all.
- **Minors under 18** are not allowed access to the humid area (sauna – turkish bath – salt shower – herbal tea area – water paradise), both for sanitary reasons and for our guests' privacy.

2. Code of Conduct

- Voices should be kept low in the spa, and silence must be observed when people are resting.
- No RUNNING OR DIVING in the pool.
- In the humid area:
 - For hygienic reasons access is forbidden to the sauna and turkish bath wearing synthetic bathing suits, slippers or bathing caps. Guests can remain naked once they have entered our cabins – using the dressing rooms to undress - or using the towels provided by HCB or by purchasing an antimycotic bathing suit at the reception of Allsenses SPA. Price euro 40,00.

3. Use of the Sauna and Turkish Bath.

- We suggest that the sauna be used from minimum 5 minutes to maximum 15 minutes, depending on your build and on how you are accustomed to this facility. This period of time can be prolonged 5 minutes for the turkish bath.

4. Massages and treatments

- Massages and treatments must be booked at least 2 hours in advance. Guests must be present at the spa reception at least 5 minutes before the scheduled appointment.
- Massages and treatments **must be cancelled at least 2 hours before the appointment**, otherwise the entire rate will be charged.

We kindly thank our guests for observing this set of rules which will surely make Allsenses SPA a pleasant and relaxing environment for the respect of all our guests.

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KINDER CLUB

Hours: 10:00 / 16:00 – 18:00 / 22:00

The Kinder Club welcomes children ages **3 to 14**.

Rules and regulations

- Children must wait at the reception desk at the beginning of each shift where they will be accompanied to the Kinder Club by our babysitter.
- Children arriving after the service has begun will be accompanied by our reception staff to the Kinder Club, as the babysitter must never leave the children unattended.
- At the end of each shift, the babysitter will re-accompany the children to the reception. Parents should be punctual in picking up their children.

Private Baby Sitter

We inform our guests that a private babysitter can be requested. This additional service must be specified at check-in or when making your reservation. Payment will be agreed once an available babysitter has been contacted.

We wish our guests and their children a pleasant and safe stay in our hotel.

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The Manager

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